

ehotel is one of Germany's favourites in 2020

In order to find out which providers Germans really like the best and which ones they would recommend to their friends, the daily newspaper BILD, in collaboration with ServiceValue, asked which of the 1665 service providers, manufacturers and retailers from 155 sectors were the favourites. In the ranking of hotel booking platforms, ehotel was able to score points for high overall satisfaction and bag one of the top spots. This puts ehotel well above the industry average.

In addition to personal experience, what also played a major role in the assessment of the more than 420,000 respondents were price and customer service – ehotel's strengths. Right from the start, the hotel booking platform placed great emphasis on expanding its customer service as the foundation of the company and on keeping all prices transparent through a comprehensive overview of offers and guaranteed disclosure of commissions. That is why ehotel is particularly pleased with its very good consumer rating, because it shows that the hotel booking platform is spot on with its conscious focus on the customer.